VOLKSWAGEN GROUP
INFO SERVICES

B2B/B2C Parallel Usage for MOD4, MOD5 & FVA vehicles

Customer Information on grouping logic

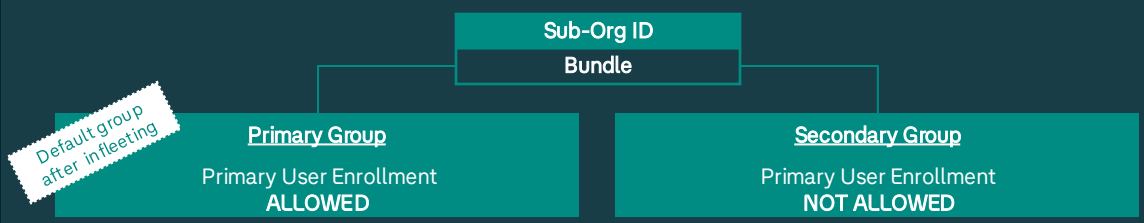
Primary User enrollment is now available for MOD 4, 5 & FVA vehicles* infleeted in Fleet Interface, offering the following benefits:

- MOD 4, 5 & FVA vehicles with an enrolled Primary User can now be infleeted into Fleet Interface
- Drivers can enroll themselves as Primary Users and access B2C services such as charging functionalities

Grouping logic:

Fleet Interface applies the following grouping logic: MOD 4, 5 & FVA vehicles can be assigned to one of two groups within the same bundle, with dedicated policies for each group:

- **Primary Group** = Primary User **allowed**
- **Secondary Group** = Primary User **not allowed**



1. Infleeting:

MOD 4, 5 & FVA vehicles are automatically assigned to the Primary Group (PU allowed) by default.

2. Assignment to secondary Group:

If you do not wish to allow Primary User Enrollment for specific MOD 4, 5 & FVA vehicles, please assign these vehicles to the Secondary Group. Detailed instructions are available in the API documentation: *"Use Cases" > "Privacy Policy Settings"* *Fleet Interface*.

Important: To ensure that the policies selected in your Order Form are applied correctly, vehicles must **not have an active Primary User** when reassigning them to the secondary group:

1. Check the Primary User status via the endpoint GET /v1/fdp/vehicles/{vin}/status
2. If a PU is enrolled, remove it via factory reset
3. Reassign the vehicle to the Secondary Group

In case a vehicle is assigned to the Secondary Group while a Primary User is active, the Primary User might change the privacy settings and interrupt the data transmission.

Data transmission in MOD 4, 5 & FVA vehicles with an active Primary User (Primary Group):

Within MOD 4, 5 & FVA vehicles the driver can influence privacy settings and data transmission. In this case:

- **Primary User**: Data transmission resumes once the Primary User is removed.
- **Driver without Primary User enrollment**: vehicle returns to the default settings (online – sending data) after each trip

Reminder: PU Enrollment in MOD3 vehicles:

- MOD3 vehicles are not affected by the Grouping Solution
- Primary User Enrollment within MOD3 vehicles is currently only allowed for Audi and Skoda vehicles. We are working on offering Parallel Usage also for Volkswagen and Seat/Cupra vehicles.

*For an overview vehicle models, please refer to the Fleet Interface – Documentation under "Vehicle models per platform.
Starting with Release 1.26, the VIN check will also provide information about the vehicle's platform/infotainment system (e.g., MOD3, MOD4, MOD5, ...)

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Conducting a factory reset to remove an enrolled Primary User via the HMI

Step-by-step instruction:

By conducting a factory reset in the vehicles HMI, you can remove the Primary User from the vehicle. Therefore, please perform the following steps:

1. Go to the "**Home**" Screen
2. Tap "**Vehicle Settings/Setup**"
3. Reset to **default settings**



**Screens vary across different infotainment of different brands and models*

What to expect after a Factory Reset

For B2B customers:

1. **Without a primary user:**
   No changes will occur.
2. **If a primary user was set:**
   The primary user will be removed. Data transmission will resume.

For B2C customers (if a primary user is enrolled in the vehicle):

1. All vehicle-related data associated with the services will be irretrievably deleted.
2. Online B2C services will no longer be available in the vehicle, as the connection between the services and the vehicle will be removed.